

James L. Christensen

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Board Leader and Experienced Management Consultant

An experienced Board member that has served on multiple boards. His consulting training and experience as a Lean Six Sigma Master Black Belt and Baldrige Excellence expert provide valuable skills and perspective. He has served in leadership, financial, governance, and shared best practices for and among organizations.



Board Expertise and Competencies

Systems thinking

Process Improvement

Quality improvement

Accountability

Performance Measurement

Metrics, Scorecards

Succession planning

Strategy

Advocacy and Development

Coaching and training

ESG policy

Error, risk prevention

Board Experience

Journey Mental Health Center – Board of Directors

200

behavioral health services; not-for-profit; South Central Wisconsin with \$25-30 million revenues
served as Chair, Vice Chair, and **Past Chair**; Chair of Governance Committee

- Led governance policy development and adoption
- Leading effort to expand fund development and community engagement

Safe Communities – Board of Directors

201

public safety prevention; not-for-profit; county-wide service to Madison and Dane County
serve as **Secretary-Treasurer**

- Led governance policy development and adoption
- Completed strategic plan and membership effort
- Shared best practices for Board operations

Madison Downtown Rotary – Board of Directors

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community service club in Madison, WI; not-for-profit; 430 members

- Leading member retention efforts
- Led tree planting effort to meet international association goal

Wisconsin Center for Performance Excellence – Board of Directors 2019 - Present

Statewide Baldrige Quality Award; not-for-profit

- Led effort to increase membership with improvement training incentives;
- Working to achieve organizational sustainability

First Unitarian Society– Board of Directors 1980 - 2005

Unitarian-Universalist church in Madison; 1500 members

Elected Treasurer and served 25 years

- Led financial planning and reporting for the membership
- Built Capital campaign for addition and preserve the FLW-designed Meeting House

Professional Experience

Principal Consultant – StatOrg Services LLC – management consulting	2005 - present
• 7 years working with clients in Qatar and Saudi Arabia	
Administrative Manager for US Census Madison ACO	2020 - 2021
Various positions within Alliant Energy including:	1978 – 2005
• Lean Six Sigma Black Belt	
• Manager Research and Technology	
• Worked extensively with national research groups	
• Manager Federal Congressional and Regulatory Affairs	
• Worked extensively with national utility associations	
State of Illinois government in Budget Bureau	1973 – 1978
National Bank of Detroit – Methods Analyst	1971 – 1972
Chrysler Corporation – Management Trainee	1969 - 1971

Education and Awards

Rotary Community Service Award – Downtown Madison Rotary presented 2023

ESOP Governance Essentials – Course Completion with Private Directors' Assn, 2021

CPCG – (Certificate in Private Company Governance) Private Directors' Association, 2021

CLSSMBB – (Lean Six Sigma Master Black Belt) Oriel STAT A MATRIX, 2007

MPA – Syracuse University (Maxwell School of Public Affairs), 1973

BA – Colgate University, 1969

Associations

Madison Downtown Rotary

Private Directors' Association

American Society for Quality